

## **Existing and planned measures on the promotion of racial equality**

### **Government Flying Service**

The Government Flying Service (GFS) is one of the disciplined services of the Government of the Hong Kong Special Administrative Region (the Government) mainly responsible for providing 24-hour aviation support services to the Government.

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|---------------------------------------|---|
| Services Concerned                    | <ul style="list-style-type: none"><li>● The aviation support services provided by the GFS include air ambulance services, search and rescue, fire-fighting, aerial surveying, support to law enforcement operations, etc.</li></ul>   |
| Existing Measures                     | <ul style="list-style-type: none"><li>● Translation service will be engaged for handling the enquiries/complaints from people of diverse race whenever necessary.</li></ul>   |
| Assessment of Future Work             | <ul style="list-style-type: none"><li>● The GFS will collect relevant data whenever necessary and review the services from time to time with a view to meeting the needs of people of diverse race as appropriate. Feedback/ suggestions from staff, Government bureaux/departments and members of the public will be considered for continuous improvement of the services provided.</li></ul> |
| Additional Measures Taken/To Be Taken | <ul style="list-style-type: none"><li>● The GFS will arrange staff to attend related training to enhance their awareness of, and sensitivity to, racial equality.</li></ul>   |

For enquiries concerning the existing and planned measures on the promotion of racial equality, please contact Ms. Cherry CHAN, Assistant Departmental Secretary, via the following channels -

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**Government Flying Service**  
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